



CONNOR QUILLEN

A creative, user experience designer seeking an challenging opportunity to design, build and launch innovative products.

Connor.Quillen@yahoo.com | (785) 766-5433 | linkedin.com/in/connor-quillen

SKILLS

- User Experience Design
- Figma
- Sketch
- Adobe Creative Suite
- Copywriting
- InVision
- Jira / Confluence

EDUCATION

Certification

Kansas City Art Institute
Class of 2012

- Graphic Design
- Multimedia Design

Bachelors of Arts

University of Kansas
Class of 2006

- American Studies
- Focus in Popular Culture

EXPERIENCE

LEAD USER EXPERIENCE DESIGNER

2022 - 2026

Oracle Health

Kansas City, MO

Led human-centered design (HCD) strategies for Patient Administration solutions within the client's Electronic Health Record (EHR) ecosystem.

- Designed and evaluated data dense workflows for core front office operations, including new patient registration, complex appointment scheduling, referral management, and clinic resource allocation
- Pioneered forward looking product strategies, combining traditional UX methodologies with AI-assisted and automated agentic experiences
- Partnered with Human Factor Researchers to explore, validate, and implement evidence-based design solutions tailored to complex healthcare environments

SENIOR USER EXPERIENCE DESIGNER

2019 - 2022

VinSolutions

Mission, KS

Provide design strategies for the mobile and web CRM experiences.

- Produce user flows, wireframes, prototypes and visuals designs assets
- Assist in the implementation/creation of a new design system for all platforms
- Fabricate reusable patterns for brand and software consistency
- Design and evaluate visual human interfaces using user-centered design principles
- Create future thinking design concepts/demos for sales purposes

SENIOR UX STRATEGIST (contractor)

2018 - 2019

Intouch Solutions

Overland Park, KS

Delivered strategic design leadership for digital based clients.

- Created design templates for user flows, wireframes and other UX documentation
- Led design efforts for updates and redesigns for responsive websites
- Created functional prototypes for user research testing and development
- Provided UX strategies for educational VR/AR projects

USER EXPERIENCE DESIGNER

2011 - 2018

Sprint Corporation

Overland Park, KS

Led strategic design and implementation for website/mobile applications for Sprint.

- Redesigned mobile care app to significantly improve the user experience
- Increased monthly visits from 1.5 to over 5 million users per month
 - Increased usability scores from -0.4 to +0.8

Redesigned the website home screen and upgrade flows

- Designed flows, wireframes, and standards for user navigation for app and web
- Worked with research team to gain insight into UX and design concepts
- Designed product demos for future updates
- Provided design leadership for the Chrysler's Connected Vehicle Program
 - Documented interactions for application development and research
 - Participated in user focused studies and product testing